

# twintex

THE  
CLOTHING  
MANUFACTURER  
OF THE  
FUTURE

THE ART OF  
**MANUFACTURING**

BLAZERS . COATS . TROUSERS . SKIRTS . DRESSES



**MADE IN  
PORTUGAL**

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**CENTRO** 

 **PORTUGAL**  
**2020**

 **UNIÃO EUROPEIA**  
Fundo Europeu  
de Desenvolvimento Regional



# EDITORIAL



## TIME FOR CHANGE

After the inauguration by its 40<sup>th</sup> anniversary, of the New Logistics Center in 2019, Twintex is stronger than ever to embrace future challenges in a professional and sustainable way. Needless to say that with the Covid 19 pandemic, everything altered and still is to change.

And so does Twintex, basing the next steps in its constantly updated technology, modern sustainability and strong Team, the Company is conscious of new challenges and determined to succeed.

So this is a phase of adaptation, time to reinvent ourselves and the Company, into a direction of faster responses, flexibilization of the product range as well as boosting the Client Proximity, in order to understand new needs and being able to fulfil them in a constructive manner.

Lets be careful and live, always keeping the hope high, and the focus on solidarity and success.



# twintex

Twintex is a Portuguese Family Manufacturer of High-Quality Women and Men Ready to Wear.

Born 40 years ago, the company relies on more than 400 people who work daily to develop TOP tailored garments - Blazers, Coats, Dresses, Trousers & Skirts.

The High-Quality Production is a Standard for us whether it takes place at Twintex Main or at one of our 21 Satellites. In total, we are more than 2000 people committed to delivering the best service to our Clients.



THE ART OF  
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## LOGISTICS

## CENTRE

In 2019, Twintex launched a very special project to celebrate Four Decades of Business, The Twintex Logistics Center, with a total area of 4000 sqm and only 10 minutes away from Twx Main.

The new facility welcomes Raw Material Warehouses, Cutting Department, Thermo-Fusion, Ready Garment Warehouse and Production Expedition. Our Main Building is now upgraded into a more comfortable, spacious and efficient structure able to suit our Clients needs.

Our Clients are The Leading Fashion Brands, a sign of the High-Quality Standard of Twintex' Production.





# QUALITY



Twintex's turnover is based on 60% Women & 40% Man in Coats, Jackets, Dresses, Skirts & Trousers w/ daily production of more than 3600 garments.

Our production is organized by 8 production chains, Samples & Top Quality Finishings.

4 Decades of Experience and living in a textile area is for sure an advantage to have a wide fabric stock and steady partnerships with the best Fabric Mills in Europe able to develop personalized fabrics at a competitive price.



# PRODUCT DEVELOPER

Inside Twintex, The Creative Direction of our Clients is fully respected by an entire dedicated and high-qualified Team. Each Client has its own Twintex Team with a Client Manager, Product Developer, Pattern Designer, Buyer and Assistants whom are ready to assist you a create a steady business relationship. Twintex' Pattern Designers are comfortable to develop efficient patterns from a simple sketch or photo always following your vision.

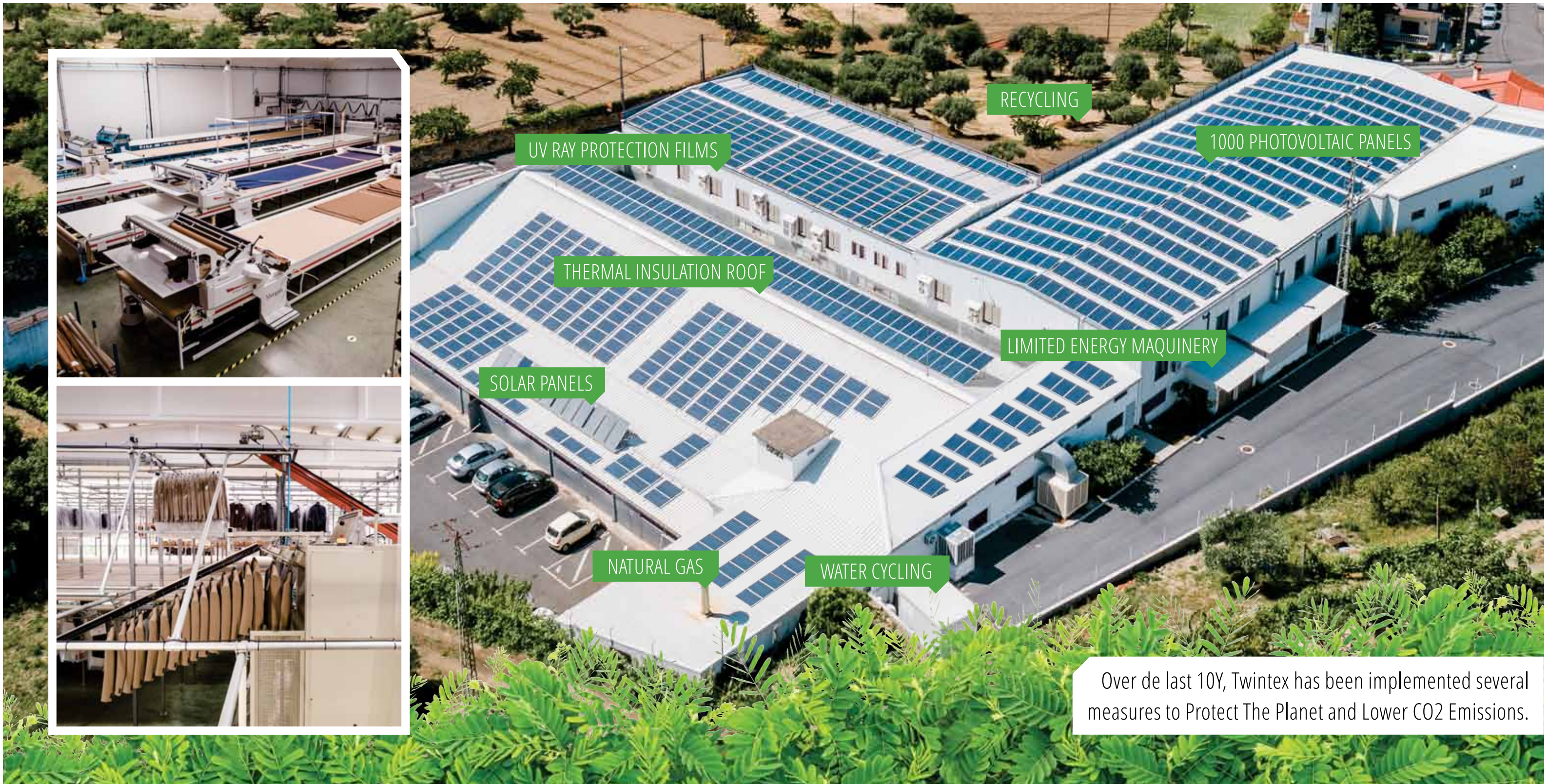


ENTIDADE CERTIFICADA





# PIONEERS ON SUSTAINABILITY



Over de last 10Y, Twintex has been implemented several measures to Protect The Planet and Lower CO2 Emissions.



RESPONSABILIDADE SOCIAL

**eic**  
SA 8000

SMETA

# SOCIAL

In addition to all support we give to our Team and Partners, Twintex developed the Twintex Life Card, that is a discount card available to all team and their first-degree family in a range of local services, from pharmacies and gyms, to restaurants and hotels.



## INTERNALLY

Twintex is the biggest employer in Fundão - PORTUGAL, so we are aware of our Social Responsibility in our facilities and community. Motivation is our key to develop our in-house events, as we do Free Breast Cancer Screenings, Back to School event offering school supplies to team's Kids, Free access to the Twintex LIFE card, Christmas Party, Free Doctor appointments, analysis, binual blood donations, workshops and so on.

## EXTERNALLY

Every year we develop a range of initiatives to support Local Solidarity Institutions; National Solidarity Institutions; Cultural Associations; Sports Associations; Artists; Local Schools; Local High Schools; Universities; Senior Associations & Kindergartens.







# ACADEMY BEST IN CLASS TEAM



The Twintex Academy aims to Qualify and Requalify a Team by the Values we stand up for as Quality, Environmental Concerns, Social Compliance, Customer Care and Respect. The Academy born out of the difficulty to get qualified People in our area. So, we adapted ourselves and created an intern tool of "Made to Measure" qualification/training based on our main roles.

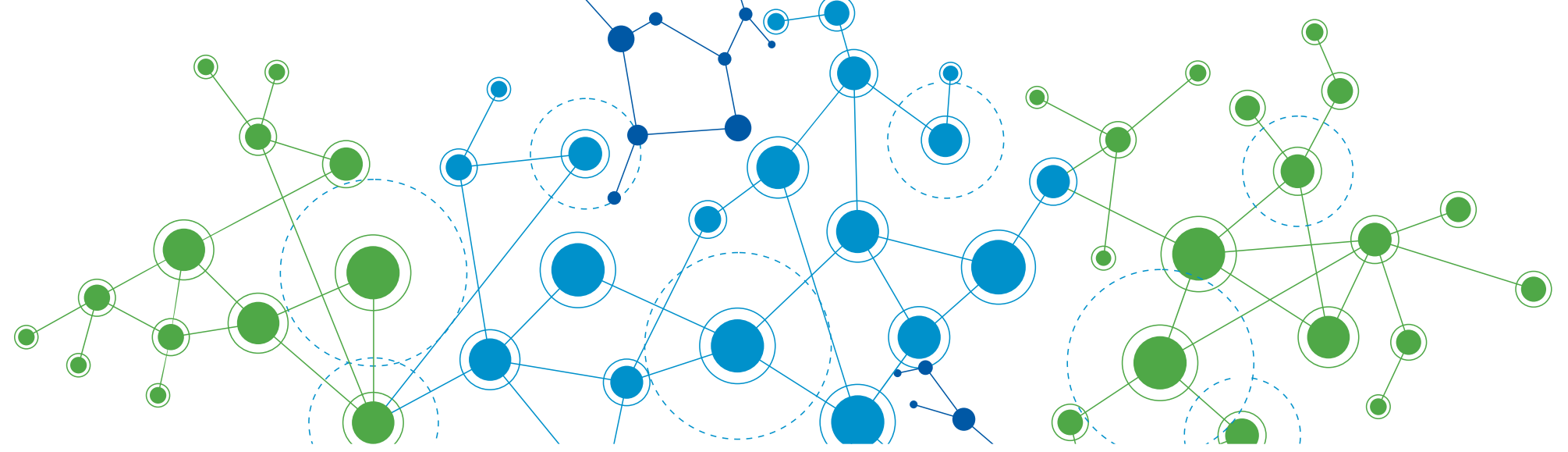


Since 2010, the Academy turns possible the will of having Highly Qualified People prepared to work with the most fashionable brands in the world. Living in a Textile area by tradition is for sure an advantage. The sensitiveness for manufacturing allows us to transform the working experience and passion into the production of the highest quality fashion, by The Art Of Manufacturing.

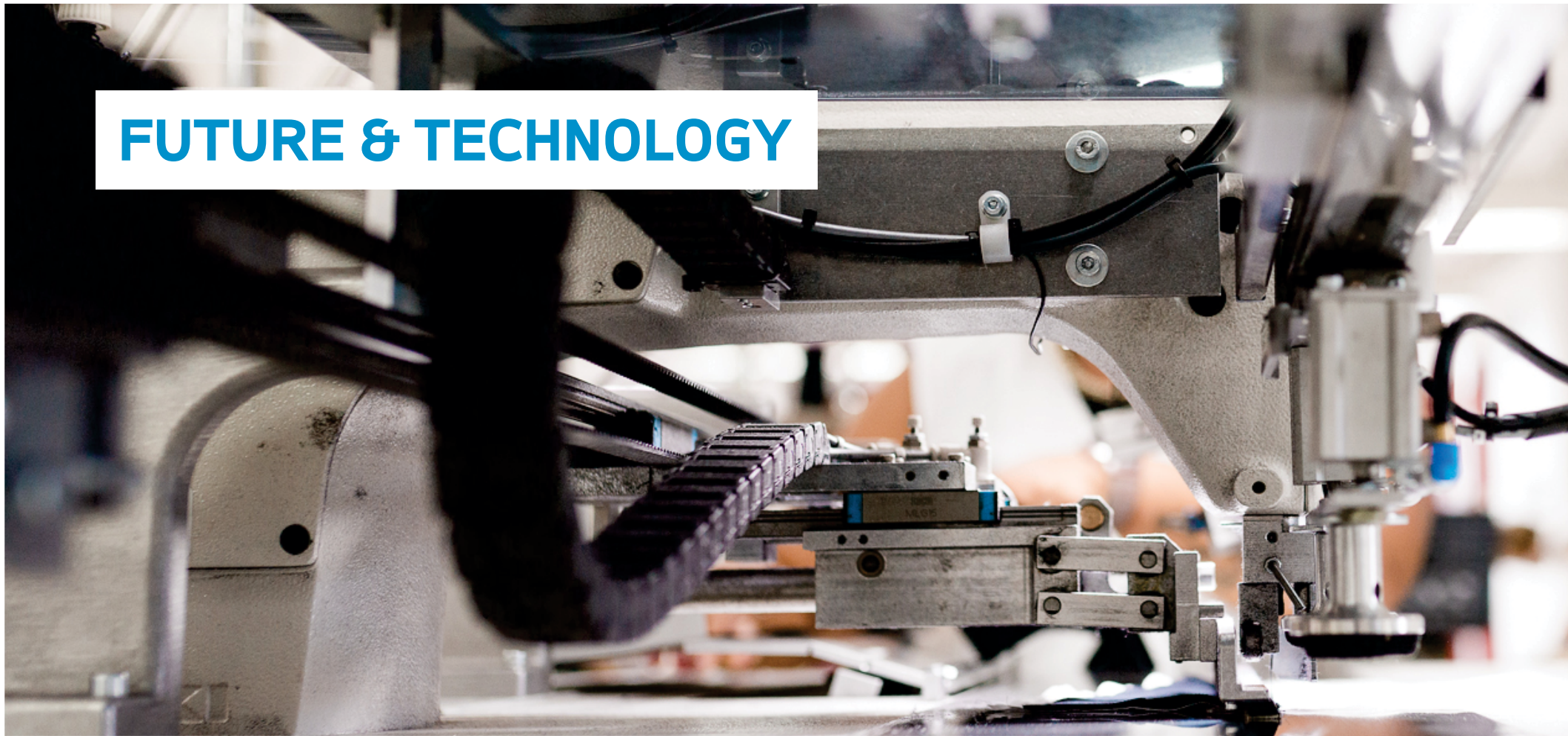


**QUALIFICATION OF HUMAN RESOURCES**





## FUTURE & TECHNOLOGY



Twintex is being driven by the constant Thrill of going beyond. The Twintex EVOLution Concept exists to Inspire ourselves and everyone connected to us to seek important fields such as Environment Protection, Social Compliance, Technology, Efficiency and Productivity. The Primary Goal is to keep our Structure constantly updated, in order to always deliver a service of excellence and reach the Highest Satisfaction of a Twintex Customer.

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TWINTEX IS PROUDLY CERTIFICATED WITH:

- ISO 9001 – Quality Management System
- ISO 14001 – Environmental Management System
- SA 8000 – Social Responsibility Management System
- SMETA – Labour Standards, Health, Safety, Environment and Business Ethics





# NEWS

## Visit of State Secretary of Economy



September 10th, Twintex received the State Secretary of Economy, the President of IAPMEI & President of Fundão City Council while respecting internal self-protection measures stated in the internal Contingency plan. Twintex as the biggest employer in Fundão is responsible to keep its premises COVID-free and protect all team and our guests so the usage of a mask is mandatory within the factory, temperature checking is done in the entrance as well as hand disinfection and contingency plan is available to everyone.

Twintex keeps its way on The Art of Manufacturing overcoming all the obstacles that these atypical times have brought to all of us, even though the company has passing significant times with reduction of 40% of Client's orders which lead to profit decrease of 50% from 2018. The President of Fundão City Council, Dr. Paulo Fernandes referred Twintex as "The Example of Resilience" facing the real pandemic situation.

## Twintex Back to School

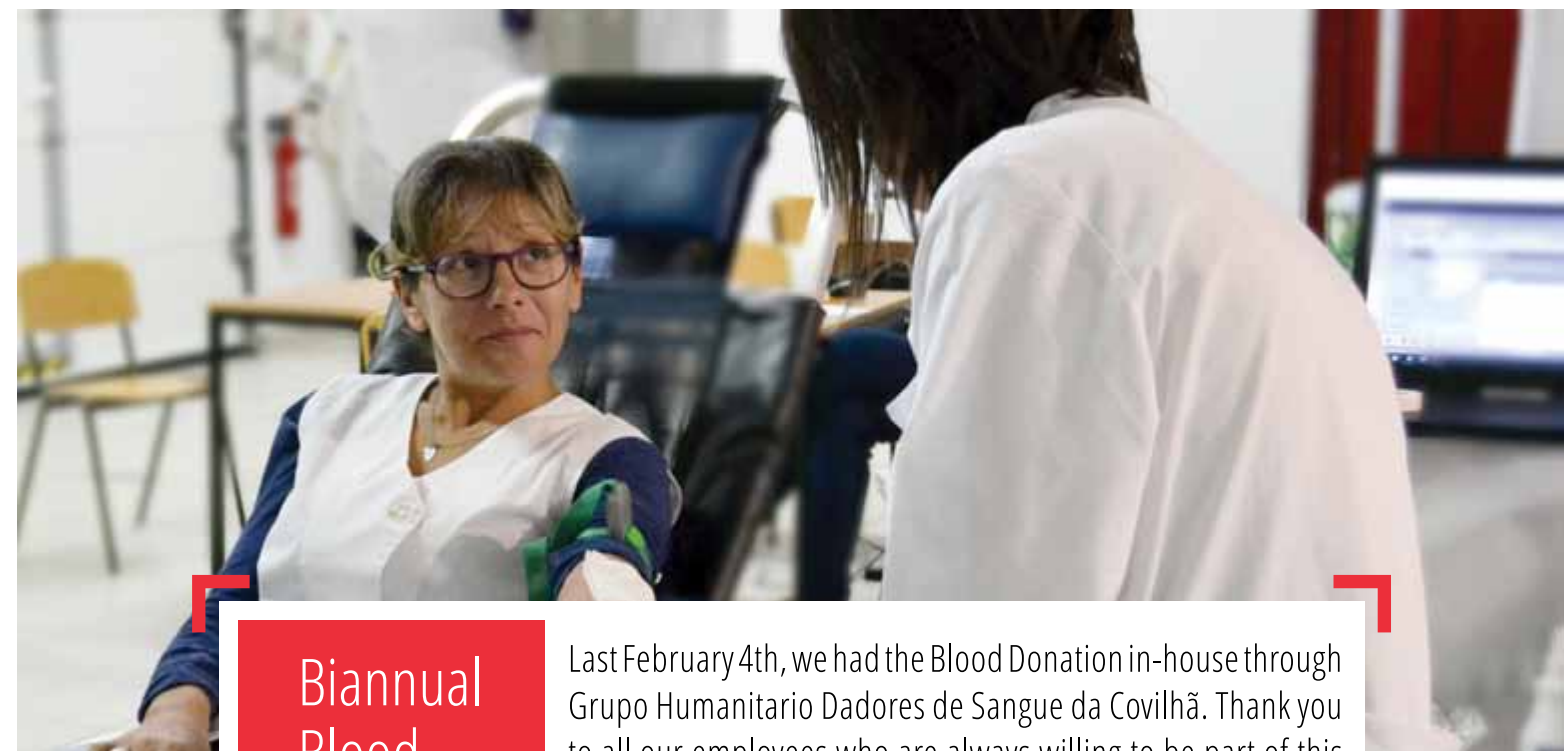


Every year Twintex delivers the Back to School Event. It is a weekend event that reunites the Team and their children for a party where school supplies are offered to all for the best Back to School EVER! Through this way, we are able to raise constant teamwork thought and create a happy work environment by letting the Team and their children feel supported by the company. Unfortunately, in 2020 Twintex is not throwing a Back to School Party in the sake of all Children and respecting the DGS requirements of social distancing but school supplies are bought and delivered to the parents through a safe way. One more time, Twintex keeps its events on but always respecting the internal contingency plan.



## Twintex Green Week

Twintex' Green Week starts to be a tradition that everyone enjoys to be part of. The Twintex Green Week was done in 4 days before the Team goes in the Summer Holidays. As of last year programme, this year Twintex offered a different fruit every day, recipes with the fruit were distributed and sustainable ideas to put in practice were shared to all. Further, the event count with business Partners: Incognito Bar Fundão which offered ice creams and natural juices to all; SHFIT Gym which participated every day with good practices for better health care; Vivactivo gym and Ótica Riscado with a wide range of offers. The Green Week was 4 days of motivation, team-work and happy environment for all.



## Biannual Blood Donation

Last February 4th, we had the Blood Donation in-house through Grupo Humanitario Dadores de Sangue da Covilhã. Thank you to all our employees who are always willing to be part of this initiative and to GHDS da Covilhã who are tireless and with whom we keep a close relationship.

stay updated at [TWINTEX.PT](http://TWINTEX.PT)